

	West Central Region Local Policy	
	Subject: Complaint and Grievance Policy	Release Date: 11/20/2019
	Reference: OWD Issuance 06-2021	Revision:

The Workforce Development Board of Western Missouri, Inc. will follow the state policy, OWD Issuance 06-2021, on Complaint and Grievance Implementation of the Nondiscrimination and Equal Opportunity Provisions of the Workforce Innovation and Opportunity Act (WIOA).