

WEST CENTRAL REGION LOCAL POLICY			
Subject	Effective Date	Revised	Policy Section
Complaint and Grievance Policy/EEO Policy	11/20/19		Programs

The Workforce Development Board of Western Missouri, Inc. will follow the state policy, OWD Issuance 09-2016, on Complaint and Grievance Implementation of the Nondiscrimination and Equal Opportunity Provisions of the Workforce Innovation and Opportunity Act (WIOA).